

Environmental Responsibility Programs

WWTS continues to look for ways to improve our environment and have offered assistance to our clients with retiring their computers, cell phones, and other electronics. With over 50 clients, this program helps toward our goal of improving our environment.

We have adopted a green approach within our facilities; recycling paper, equipment and using ceramic coffee mugs instead of Styrofoam cups. We have also encouraged our employees to adopt a green approach at home, resulting in the potential of impacting over 3,000 homes across the globe.

The WWTS home based facility in Tewksbury MA. completed a project that changed the building's lighting infrastructure to Light Emitting Diodes (LED), the next generation in technology. This change over to LEDs will drastically reduce the facility's annual energy consumption.

The building in MA also underwent a multi-million-dollar renovation using eco-friendly building materials, creating an abundance of natural lighting and installing state of the art electronic technologies which is helping to reduce the facility's overall energy costs.

Worldwide TechServices has formed relationships with companies that are in full compliance with EPA guidelines and government regulations for the recycling and destruction of electronic equipment and as such, have not been subject to any environmental penalties or fines.

Total Recycling Initiatives

Each year we recycle a variety of products. Our goal is to always recycle more pounds of recyclable products than the previous year!

In **2022** so far, we have recycled **6,500** pounds of metals and plastics and **10,000** pounds of hardware.

All our technicians are trained to responsibly recycle products whenever possible.

Paper waste

Estimated pounds	Tons	Trees saved	Oil saved	Water saved
3,500	1.75	30,000	665	12250

We use Shred-IT for our confidential paper waste. So far in **2021** we saved **30,000** trees! That is a lot of trees!

Carbon Footprint

Worldwide TechServices has taken initiatives to reduce its carbon footprint. We have moved much of our workforce into virtual settings, thus allowing WWTS to close a number of offices. Going virtual in these areas eliminated the need for employees to commute to the office, resulting in a reduction of carbon emissions. By taking these actions, WWTS eliminated energy consumption, facility emissions and

waste from these locations. WWTS takes environmental responsibility seriously. We do what we say every day!

Van Refresh Program

Every 4-5 years Worldwide TechServices refreshes its fleet of cargo vans with newer current models therefore improving fuel economy and reducing emissions.

For the Period Jan 2021-July 2021				
Van Model Years	Total Vans	Miles Driven	Gallons of Gas Consumed	Fuel Emissions avoided in gallons per year
2016-2018	230	4,081,041	283,147	29,470

We have equipped our vans with Derive software. The addition of this software has resulted in many benefits such as

Benefits of Derive Software per vehicle.
Lower Idle time - on average idle time reduced by 4.5 hours per day
Less Fuel Burn - on average 0.6 gallons per hour less is used
Lower CO2 Emissions - on average a savings of 57 pounds per day
Lower Cost in idle/day -on average \$7.00 per day
Lower Cost in idle/year -on average \$2,500 per year
6% fuel savings annually

Adding the Derive software into all vehicles helped WWTS reach our goal of reducing greenhouse gases from our vans by 50 pounds per day!

In addition to Derive software in our fleet, WWTS installed GPS' in every cargo van allowing us to know where our vans are at all times and more importantly increased driver awareness. This helped reduced accidents and our worker's compensation claims. GPS tracking has also helped reduce our van engine's idle time, speeding, hard braking and hard cornering. We are in the process of updating our GPS system by installing Lytx dashcams in all our vans to improve tracking capabilities and accident prevention.

First 90 days of GPS	Seven years after GPS
Average idle time per van per week - 3.5 hours	1.5 hours
Average speeding alerts per week - 200 alerts	13 alerts
Average hard breaking alerts per week - 98 alerts	28 alerts

Safety

There are a variety of actions we can take every day to ensure the safety of ourselves and the ones we love. Worldwide TechServices publishes “Play It Safe”, a monthly email that provides safety tips on a variety of topics to inform employees on how and why to play it safe.

Date	Topic
Jan 2021	Icey Walkways
Feb 2021	Driving Distractions
March 2021	Eye Safety
Apr 2021	Safe Driving
May 2021	Health & Fitness
Jun 2021	Extreme Heat
Jul 2021	Wildlife & Roadways
Aug 2021	Summer Sun
Sep 2021	Time for School Again
Oct 2021	Halloween Safety
Nov 2021	Thanksgiving Safety
Dec 2021	Snow Shoveling Safety
Jan 2022	Black Ice
Feb 2022	Walkways & Ice
March 2022	Pet Safety
April 2022	Adhere to speed limits
May 2022	Health & Fitness
Jun 2022	Hydration
Jul 2022	Wildlife & Roadways
Aug 2022	Pest Safety

COVID-19

Our employees who were working remotely have now returned to our home office. All employees have to follow Covid-19 Safety protocols which include-

- Training
- Reviewing of our Covid-19 preparedness and response program
- Daily wellness questionnaires
- PPE usage – masks, gloves, and hand sanitizing
- Social Distancing
- Covid-19 updates sent via email

Our field employees have been following all Covid-19 safety protocols while still servicing our clients.

- Training
- Reviewing of our Covid-19 preparedness and response program

- Daily wellness questionnaires
- PPE usage – masks, gloves, and hand sanitizing
- Social Distancing
- The ability to stop work on any job for any safety concern. Special stop codes have been put in place specifically for Covid-19
- Covid-19 updates sent via email

Safety and Technical Videos

In 2015 WWTS created our own Audio-visual department. WWTS writes, films and produces our own internal Safety and technical videos using state of the art video making equipment and software. Creating our Audio-visual department has allowed us to spread our safety message to all of our employees via online training and testing thus eliminating the need for paper books, paper testing materials, the need to use lights, electricity, heat or air condition in daily classrooms. We have amassed a video library of 120 training videos.

Eco-Friendly Tips

Everything is green these days - from socks to hair spray to automobiles - and for a good reason. This is the only planet we have. It is in the news, in politics, in fashion, and even in technology.

All this is great. But if you are like us there seems to be a green overload or as we call it – Green Fatigue. That’s why Worldwide TechServices is making “how to go green” a little easier. On a regular basis Mr. Green publishes simple, to the point “Green Tips.” The best Goals for energy conservation start as friendly quick tips! Every year we strive to be Greener than the last!

Date	Topic
Jan 2021	Cooking Green
Feb 2021	Green Valentine
Mar 2021	Real House plants vs Fake Plants
Apr 2021	Earth Day
May 2021	Grilling Green
Jun 2021	Turn of Lights
Jul 2021	Cool Off Green
Aug 2021	Green Lawn Care
Sep 2021	Back to School Green
Oct 2021	Green Fall Planting
Nov 2021	Green lights
Dec 2021	Green Holiday Party
Jan 2022	Cooking Green
Feb 2022	Green Valentine
Mar 2022	Real House plants vs Fake Plants

Apr 2022	Earth Day
May 2022	Grilling Green go gas
Jun 2022	Can Recycle
Jul 2022	Cool Off Green
Aug 2022	Green Water

Code of Conduct

Worldwide TechServices makes sure we follow the Electronics Industry Code of Conduct. We make sure we are compliant in the following categories.

- Labor
- Health and Safety
- Environmental
- Ethics
- Management System

Social Responsibility Programs

As we do business in more than 180 countries, Worldwide TechServices depends on sustainable communities. We help create strong communities by assisting in local solutions that improve quality of life.

Lazarus House

During the December Holiday season, Worldwide TechServices adopted families from the Lazarus House annual Tree Giving for underprivileged families.

Recreational Adult Resource Association

Worldwide TechServices has a partnership with RARA (Recreational Adult Resource Association) where employees regularly volunteer their time to go onsite at RARA to decorate for their holiday dances.

Our Social Responsibility programs were temporarily put on hold due the Covid-19 pandemic. As we continue to get ahead of COVID-19, we will begin to engage in these charitable activities once again.